

RETURNS

We have a 3-day return policy, which means you have 3 business days after receiving your item to request a return.

Client may cancel the contract within three (3) business days after the day the contract was signed for a full or partial refund of any monies paid under the contract depending on whether or not any sessions have been used. If the Client cancels the contract after three (3) business days, the Client agrees to pay the lesser of (a) 20% of the total amount payable under the contract, or (b) the amount payable under the agreement for the remaining contract term.

To be eligible for a return you will need the receipt or proof of purchase.

To start a return, you can contact us at papushafitness@gmail.com.

Unfortunately, we cannot accept returns on sale items or gift cards.

Exchanges

The fastest way to ensure you get what you want is to return the item you have, and once the return is accepted, make a separate purchase for the new item.

Refunds

We will notify you once we've received and inspected your return to let you know if the refund was approved or not. If approved, you'll be automatically refunded on your original payment method within 10 business days. Please remember it can take some time for your bank or credit card company to process and post the refund too.

If more than 15 business days have passed since we've approved your return, please contact us at papushafitness@gmail.com.